

5th International Conference on Higher Education Learning Methodologies and Technologies Online

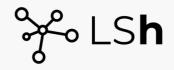
Foggia, September 13th - 15th, 2023



# BOOK OF ABSTRACTS







Autori vari HELMeTO 2023 - Book of Abstracts Tutti i diritti sono riservati

Editore STUDIUM s.r.l. a socio unico Prima edizione Settembre 2023

ISBN 978-88-99978-64-8

Questa opera è protetta dalla legge n. 633/1941 sul diritto d'autore © STUDIUM s.r.l. a socio unico 2023

The 5th International Conference on Higher Education Learning Methodologies and Technologies Online (HELMeTO2023) confirmed a growing interest in the topics of higher education learning methodologies and technologies, as well as the relevance of the interdisciplinary approach that characterizes our community.

This increased interest drove us to translate the HELMeTO event from a workshop to a conference (for the second year), hosting a higher number of contributions from several countries and bringing a more international perspective on the topics. During the presentations and talks, it became clear that there is a complex relationship between technology and pedagogical approaches. These discussions also brought up new emerging topics, such as the potential role of learning analytics, artificial intelligence, augmented and virtual reality, and big data analytics. Additionally, the importance of tutorship and learning design in online learning was emphasized.

The Department of Humanities at the University of Foggia hosted the 2023 edition of HELMeTO. This was the second in-person event since HELMeTO 2020 and 2021 were conducted fully online due to the Covid-19 pandemic. We received 108 submissions from over 313 authors and 19 countries (Algeria, Brazil, Croatia, Estonia, Germany, Italy, Japan, Latvia, Malta, Morocco, Netherlands, Poland, Slovakia, Slovenia, Spain, Sweden, Switzerland, Ukraine, United Kingdom), thus confirming the growing interest from the scientific community in the conference and its international scope.

The 2023 edition of HELMeTO featured dozens of high-quality contributions spread across 11 special tracks and two general tracks. This volume provides an overview of the current international context of online learning. Theoretical approaches, technologies, and practical cases are covered in-depth, making it a valuable resource for scholars and researchers interested in online learning and the future of education from pedagogical and technological perspectives.

This editorial does not aim to systematically review every publication but rather provide a general overview of each track, assisting readers in deciding what to pursue further. To this extent, *General Track 1* is focused on "Online pedagogy and learning methodologies". It presents how to design a survey, how to implement social learning for professional development, the outcome of using a machine-learning app on peer assessment, and the after-effects of COVID-19 in Higher Education.

General Track 2 is focused on "Learning technologies, data analytics, and educational big data mining as well as their applications". It presents predictions both in course quality and in students' success. It also presents analytics on a specific MOOC and on university data cultures, as well as a deep analysis of digital tools and the related roles.

Special Track 1 is focused on "Smart Systems for context-aware Education". It aims to create a platform for discussing the latest research trends and applications of smart systems integrated with artificial intelligence approaches for context-aware education. It provides an opportunity for instructors, researchers, instructional designers, and administrators to identify and discuss new and promising research directions in this challenging field.

Special Track 2 is focused on "Emotions and art in higher distance education". It aims to collect and analyze eLearning practices that focus on the role of emotions in university courses. It invites teachers and researchers to reflect on the relationship between emotions, community building, and art, and to reconstruct teaching methods and participatory mechanisms that clarify this relationship. Specifically, the track focuses on the following aspects: emotional presence in building an online learning community, aspects of interaction (such as emotional intelligence, empathy, and affect), emotional responses experienced in an e-learning environment, and the effects of emotional presence on disciplinary knowledge.

Special Track 3 is focused on "Performing art-based methodology to improve online learning experiences". It aims to investigate how a specific laboratory teaching experience, which is conducted remotely and focuses on performance, can impact the perception of the empathic relationship, learner interaction/engagement, and the perception of non-verbal cues such as body language, gaze, and tone of voice. These factors are crucial to establish a meaningful teaching process that promotes participatory online learning experience, emphasizing a shift from a mere "experience-of" some object to an "experience-with" that involves active engagement and collaboration among learners.

Special Track 4 is focused on "E-learning for providing "augmented" mathematics education at University level". The use of technology, especially the internet, cannot be overlooked in any aspect of modern life. In the field of education, students naturally turn to digital resources like videos, tutorials, and mathematical software. This poses a challenge for university teachers to create new learning environments that integrate both traditional and digital resources, and utilize them to enhance students' learning experiences. It is important to explore how technology can be leveraged to create new and innovative teaching methods that provide students with augmented learning experiences.

Special Track 5 is focused on "Supercyberkids! The importance of promoting cybersecurity education among teacher education students". It aims to facilitate the exchange of research results, experiences, and products related to cybersecurity education in primary school settings, including teachers and parents. Its ultimate goal is to explore new ideas and trends in gamification platforms and specific games related to cybersecurity, with a focus on teacher education and professional development as a reference context.

Special Track 6 is focused on "Effects of high-performance artificial intelligence systems and immersive technologies in education". It aims to discuss the impact, potential, viewpoints, merits and drawbacks of both high-performance AI systems and immersive technologies in the field of education. It includes contributions related to the impact of new AI systems on education, novel artificial intelligence systems to bolster education, the use of readily available AI systems for education from the perspective of students and teachers, supportive AI for creating XR scenarios, XR in education and teaching.

Special Track 7 is focused on "The future of learning: Exploring the intersection of posthumanisms, e-health, technologies, and artificial intelligence in education innovations". This track covers new research directions in e-health education, including virtual reality, gamification, mobile health, and personalized healthcare. It also explores the challenges and opportunities of integrating e-health technologies into clinical practice and the ethical considerations of using them. Additionally, it addresses health equity and implementation of e-health education interventions in diverse settings.

Special Track 8 is focused on "Technology-based learning interventions in higher education for combating inequalities and increase the psychological well-being of youngsters". The purpose of this special track is to gather reflections, best practices, and experiences related to the use of serious games and digital interventions in higher education. The goal is to ensure inclusive environments for youngsters that help improve their well-being, combat inequalities and promote psychological wellness.

Special Track 9 is focused on "Innovative inclusive university". It aims to encourage discussions, sharing of best practices, and personal experiences regarding the latest teaching methodologies that promote inclusion in higher education. This track puts emphasis on the use of new technological tools that support truly inclusive teaching.

Special Track 10 is focused on "Beyond borders: exploring immersive environments and new didactic approaches in higher education". The aim and scope of this track are to identify the key elements that arise from studying immersive reality in higher educational contexts. Additionally, it aims to develop innovative teaching models and approaches for higher education students and lifelong learners, while exploring theoretical and practical settings for the construction and management of knowledge. Finally, the track aims to stimulate interdisciplinary discussions on the topic.

Finally, Special Track 11 is focused on "Learning technologies and faculty development in the digital framework". It addresses two main areas of interest, namely: online or blended approaches to academic/faculty development, and how faculty development can enhance teachers' skills to design, implement, and assess learning in a higher education digital environment. The track features research, best practices, and experiences related to online or blended initiatives for faculty development, as well as papers on topics such as the promotion of academic staff profiles and skills development in the digital environment. These topics include learning design, curriculum design, teaching methodologies, assessment, digital publishing, open science, online learning, e-mentoring, e-tutoring, digital skills, and related topics.

In summary, this book of abstracts provides a comprehensive overview of the methodologies and technologies used in online learning in higher education. This has been the focus of HELMeTO since its first edition. The book brings together

theoretical concepts and practical experiences related to online technologies and learning. It is a valuable resource for anyone interested in this field.

Gabriella Casalino, University of Bari, Italy Raffaele Di Fuccio, University of Foggia, Italy Giovanni Fulantelli, National Research Council of Italy Paolo Raviolo, University eCampus, Italy Pier Cesare Rivoltella, "Sacro Cuore" Catholic University, Italy Davide Taibi, National Research Council of Italy Giusi Antonia Toto, University of Foggia, Italy HELMeTO 2023 Organizing Committee

# **Organizing Committee**

**General Chairs:** 

Raffaele Di Fuccio Pegaso University, Italy Gabriella Casalino University of Bari, Italy

Permanent Steering Committee:

Daniel Burgos Universidad Internacional de La Rioja, Spain Christian Stracke European Institute for Learning, Innovation and

Cooperation, Germany

Pier Cesare Rivoltella

Paolo Raviolo

Pietro Picerno

Riccardo Pecori

University of Bologna, Italy
eCampus University, Italy
eCampus University, Italy
eCampus University, Italy

Marta Cimitile UniTelma Sapienza University, Italy

Gabriella Casalino University of Bari, Italy

Davide Taibi CNR – Institute for Education Technology, Italy

Giosuè Lo Bosco University of Palermo, Italy

**Program Chairs:** 

Paolo Raviolo eCampus University, Italy
Giusi Antonia Toto University of Foggia, Italy
Pier Cesare Rivoltella University of Bologna, Italy
Raffaele Di Fuccio Pegaso University, Italy

Davide Taibi CNR – Institute for Education Technology, Italy

Special Session Chairs.

Giusi Antonia Toto

Catia Giaconi

Fiorella Vinci

Antonella De Blasio

University of Foggia, Italy
University of Macerata, Italy
eCampus University, Italy
eCampus University, Italy

Nadia Carlomagno Suor Orsola Benincasa University, Italy

Antonella Montone University of Bari, Italy
Giovannina Albano University of Salerno, Italy
Michele Fiorentino University of Bari, Italy
Anna Pierri University of Salerno, Italy

Ilaria Matteucci CNR - Istituto di Informatica e Telematica (IIT-CNR), Italy

Daniele Schicchi CNR & University of Palermo, Italy Mariella Farella CNR & University of Palermo, Italy Raffaele Di Fuccio Pegaso Online University, Italy Francesco Sulla University of Foggia, Italy University of Bari, Italy Loredana Perla Pasquale Ardimento University of Bari, Italy Paolo Raviolo eCampus University, Italy Antonella Lotti University of Foggia, Italy Barbara Bruschi University of Turin, Italy Manuela Repetto University of Turin, Italy

HELMeTO 2023 Organizing Committee

**Publication Chairs:** 

Giovanni Fulantelli CNR – Institute for Educational Technology,

Italy

Raffaele Di Fuccio Pegaso University, Italy

**Publicity and Communication Chairs:** 

Marco di Furia University of Foggia, Italy Francesca Finestrone University of Foggia, Italy

**Local Organization Chairs:** 

Anna Dipace University of Foggia, Italy Antonella Lotti University of Foggia, Italy Lucia Martiniello Pegaso University, Italy Genny Manzo Pegaso University, Italy Giacinto Angelo Sgarro University of Foggia, Italy Domenico Santoro University of Bari, Italy Emiliano del Gobbo University of Foggia, Italy Luca Grilli University of Foggia, Italy Barbara Cafarelli University of Foggia, Italy

Web Master:

Francesco Santangelo University of Foggia, Italy

HELMeTO 2023 Program Committee

# **Program Committee**

Pasquale Ardimento University of Bari Aldo Moro
Sezen Arslan Bandirma Onyedi Eylul University
Federica Baroni Università degli Studi di Bergamo

Fabrizio Barpi Politecnico di Torino

Giorgia Bassi IIT CNR

Mario Luca Bernardi University of Sannio Barbara Bruschi Università di Torino

Nadia Carlomagno Università Suor Orsola Benincasa Maria Concetta Carruba Università Telematica Pegaso

Gabriella Casalino Università degli studi di Bari "A.Moro"

Marta Cimitile Unitelma Sapienza University

Davide Dalmazzo Politecnico di Torino
Antonella De Blasio Università eCampus
Berardina De Carolis University of Bari
Marina De Rossi Università di Padova
Rosario Del Rey Alamillo Universidad de Sevilla
Raffaele Di Fuccio University of Foggia
Marco di Furia University of Foggia

Benedetto Di Paola Università degli Studi di Palermo Federico Diano University of Naples Federico II

Yannis Dimitriadis University of Valladolid

Martin Drlik Constantine the Philosopher University in Nitra

Andrea Esposito University of Bari "Aldo Moro"
Ylenia Falzone Università degli Studi di Palermo
Mariella Farella National Research Council of Italy

Simona Ferrari Università Cattolica Francesca Finestrone University of Foggia Michele Fiorentino University of Bari

Alberto Fornasari University of Bari Aldo Moro

Giovanni Fulantelli CNR - National Research Council of Italy

Sandra Gama University of Lisbon, IST Catia Giaconi University of Macerata

Isabel González Enríquez Universidad Complutense of Madrid

Annalisa Guarini

Piergiorgio Guarini University of Foggia
Alfonso Guarino University of Foggia
Sherri Harms Creighton University

Sara Havzi Faculty of Technical Sciences

Enzo Iuliano eCampus University

Sebastien Jacques GREMAN CNRS-UMR 7347 Udo Kruschwitz University of Regensburg

Sandra Kucina Softic University of Zagreb University Computing Centre

HELMeTO 2023 Program Committee

Marco Lazzari University of Bergamo

Pierpaolo Limone

Giosue Lo Bosco Universita' di Palermo

Renato Lombardo Università degli Studi di Palermo

Antonella Lotti University of Foggia

Jacek Marciniak Adam Mickiewicz University
Federica Martino Università degli Studi di Palermo
Tawfik Masrour ENSAM Meknes My Isma"il University

Stefania Massaro University of Bari

Ilaria Matteucci IIT-CNR

Domenico Monacis

Eric Monfroy
Antonella Montone
Antonio José Moreno Guerrero

LERIA, Université d'Angers
University of Bari, Italy
University of Granada

Manuel Ninaus TU Graz

Vahid Norouzi Larsari

Dimitri Ognibene Università degli Studi di Milano Bicocca

Guendalina Peconio University of Foggia
Riccardo Pecori eCampus University, Italy

Loredana Perla University of Bari Pietro Picerno Università di Sassari Paolo Raviolo eCampus University

Angelo Rega University of Naples Federico II
Manuela Repetto Università degli Studi di Torino
Pier Cesare Rivoltella University of Bologna, Italy

Marco Rondonotti Uniecampus

Martina Rossi University of Foggia

Domenico Santoro Università degli Studi di Bari Aldo Moro Daniele Schicchi CNR - National Research Council of Italy

Anna Serbati University of Trento

Maria Grazia Simone Università Telematica E Campus

Francesco Sulla University of Foggia
J. Roberto Sánchez Reina Universitat Pompeu Fabra

Davide Taibi CNR - National Research Council of Italy

Melania Talarico Università degli Studi di Torino

Gaetano Tieri Unitelma Sapienza Lukasz Tomczyk Jagiellonian University

Crispino Tosto CNR - National Research Council of Italy

Giusi Antonia Toto University of Foggia

Ottavia Trevisan Università degli Studi di Padova Christos Troussas University of West Attica eCampus University

Viviana Vinci University of Reggio Calabria Mediterranea

Gianluca Zaza University of Bari

HELMeTO 2023 Additional Reviewers

# **Additional Reviewers**

Adamoli, Matteo Agostini, Daniele Arrigo, Marco

Balestra, Antonio Benghabrit, Asmaa Bruschi, Barbara

Calderaro, Salvatore Camandona, Fabiola Consorti, Fabrizio

De Vincenzi, Marco del Gobbo, Emiliano

Fabbri, Stefania Fedeli, Laura

Gentile, Manuel Lomonaco, Francesco Maggi, Daniela Massaro, Stefania Messina, Salvatore

Perna, Salvatore Picasso, Federica Pierri, Anna Pitrella, Vanessa

Rondonotti, Marco

Santoro, Domenico Scalera, Michele Scarinci, Alessia Simone, Maria Grazia

Talarico, Melania Tomczyk, L- ukasz Tosto, Crispino

Vinci, Viviana

# **Table of Contents**

General Track 1: Online pedagogy and learning methodologies
Toward identifying the most suitable programming language to engage students: an exploratory study in non-formal settings
The STEAM approach to tackling gender discrimination: an educational project in secondary schools
Distance Learning Universities: an exploratory research in tutoring practices in STEM. 6  Lucia Martiniello, Sara Selmi and Gaia Turconi
Digital, virtual and AI: a new pAldeia?
Accessibility, Digital Twins and Philosophy of Design
Serious Games for Lifelong Language Learning
A lost historical approach to Calculus: An interactive and touchable app for tangent problems and beyond
An internationalisation experience on a digital platform for Initial Teacher Education students: the impact on self-efficacy
General Track 2: Learning technologies, data analytics and educational bigdata mining and their applications
Digital written feedback to promote motivation and engagement. A case study in Higher Education
An Educational Project for Innovation in Teaching and Interconnection between  Students and Professionals
Beyond the pandemic: How has Covid-19 shaped the capability to adopt an Agile Blended Learning in HEI?
From tutored to self-paced MOOCs: reflections and perspectives
PANDORA challenge

Teacher evaluation for teacher qualification. A web Platform for "differentiated homologation" of the teacher's professionalism
Special Track 1: Smart Systems for Context-aware Education
Digital multisensory storytelling as educational-didactic methodology for emotional literacy
Empowering Computer Engineering Education: Leveraging Cloud-Based Programming Platforms and Online Assessment Tools
Process Mining techniques applied to learning management systems
Explainable Al Tools for Educational Data
From Botany to Big Data: A Citizen Science Distance Education Initiative
Detecting the usage of Large Language Models exploiting Generative Adversarial  Networks
How evolving textbook can support learning? A collaborative platform
Augmented Didactic: The Potential of Gesture in Mobile Learning to Enhance Learning  Processes
Special Track 2: Emotions and Art in Higher Distance Education and Special Track 3: Performing art-based methodology to improve online learning experiences
Digital Twins and E-Learning: Challenges and Opportunities
Dzintars Jankovskis, Iveta Cirule and Anna Carbone
Impact of the overwork and renewed work-life balance for higher education professionals after COVID-19 crisis
On-off(line) university learning: a study on the role of emotions in didactic practices 66 Fabrizio Barpi, Ambrogia Cereda, Antonella De Blasio and Fiorella Vinci
Performing art-based methodology to improve online learning experiences

Special Track 4: E-learning for providing "augmented" mathematicseducation at University level
Design of an online introductory math course for engineering students
Using the Moodle Quick Chat plugin to promote student online interactions and teacher's ability to monitor them
Undergraduate mathematics student-generated videos as an inside-outside resource for meaningful learning
A workshop online to foster communicative skills through a Formative Assessment path based on the feedback
Examining the implementation of Blended Learning in the Engineering field
Mathematics in primary school with the use of online resources for pre-service teachers' education and training
Digital integrated model for mathematics interpretative tasks: a case study in pre-service teachers professional development
Developing constructively aligned blended educational units in Engineering Education 89  Fredrik Enoksson and Antonio Maffei
Learning geometry in primary school: GGBot as an instrument of semiotic mediation 92  Anna Baccaglini-Frank, Elisa Miragliotta and George Santi
Creating Engaging STEM Learning Experiences with Python and Plotly Dash Web Apps. 95 Renato Lombardo
Special Track 5: SuperCyberKids!: the importance of promoting Cybersecurity Education among teacher education students
Cybersecurity for Teens (CS4T) – a project by Ludoteca of Registro .it
Learning CyberSecurity with Games: CyberTrials 2023
Toward a game-based cybersecurity training for young students: the SuperCyberKids project

SAILS –Safe & Autonomous Internet-based Learning, risk mitigation vs. risk prevention in the online space	
Adhere to the Rubric: A Method for Building Trustworthy Short Answer Scoring Models	
Yuya Asazuma, Hiroaki Funayama, Yuichiroh Matsubayashi, Tomoya Mizumoto and Kentaro Inui	
A snapshot from the ITAL-IA 2023 AI and Education workshop	
A new workflow for Deep Knowledge Tracing	
Towards the achievement of SDG4 by leveraging intelligent text complexity models 116  Daniele Schicchi and Davide Taibi	
The Role of Artificial Intelligence in Personalized Learn-ing	
Design of a pilot study to evaluate a Question Answering model based on BERT 122  Mariella Farella, Daniele Schicchi, Giuseppe Chiazzese and Giosuè Lo Bosco	
The use of emerging technologies for teaching human anatomy	
"Shall we rely on bots?" Students' adherence to the integration of ChatGPT in the classroom	
Innovative Approaches to University Course Design: Leveraging ChatGpt for Enhanced Educational Impact	
Valeria Di Martino, Ylenia Falzone, Elif Gulbay, Alessandra La Marca, AntonellaLeone, Leonarda Longo, Dorotea Rita Di Carlo and Federica Martino	
Using Conversational AI for Web Information Search in Secondary Education	
Special Track 7: The Future of Learning: Exploring the Intersection ofPosthumanism, E-Health Technologies and Artificial Intelligence in Education Innovations	
Educational robotics in the Early Classroom	
Children's theories on Chatgpt	

The role of Chat GPT in education143  Primož Podržaj, Tomaž Požrl and Tena Žužek	
Promoting Health and Wellbeing: Harnessing the Potential of Social Robots in English L2 for Elderly Cognitive Decline Prevention	
The digitisation of Token Economy in e-health	
Telemedicine innovations for obesity: connecting technologies and education for enhanced prevention and treatment	
The future of tutoring. Survey on university tutor's perceptions of NPC tutors in the metaverse	
Facilitating feedback at university using Al-based techniques	
Artificial Intelligence, Ethics, and Well-being: The Challenges of the Future in Education. 160  Annamaria Di Grassi and Raffaella Forliano	)
Special Track 8: Technology-based learning interventions in higher education for combating inequalities and increasing the psychologicalwell-being of youngsters	_
Pre-service teachers' perception of digital competences and innovative teaching methods	
Raffaele Di Fuccio, Mariagiovanna De Luca and Clarissa Lella  Student-generated formative assessment with Kahoot! Report from a pilot study165  Delio De Martino, Mariasole Guerriero, Sabrina Annoscia, Angelo Basta,  AndreaTinterri and Anna Dipace	
Cognitive Activation with Kahoot! - A tool to Enhance Participation and Metacognition for University Students	
Tutoring in online university education: A Case Study from Italy	
A Faculty Development pathway at UNIDAV	
Special Track 9: Innovative Inclusive University	_
Using Technology for Inclusive Education: A systematic Review	
Transforming Education in the Digital Age: Examining the Effects of the Loghat and Moodle E-Learning Platforms on Students' Learning Experiences at the Faculty of Sciences Ben M'sick, Casablanca, Morocco	

Inclusive Mathematics Education in Undergraduate Mathematics Teacher Education183  Petra Mitašíková, Mária Slavíčková and Barbora Vodičková
Music of Nature: case study of an innovative teaching methodology186  Francesca Finestrone, Marco di Furia, Francesco Pio Savino and Leonardo Palmisano
Innovative and inclusive academia: faculty development and practices evaluation 188  Tindara Addabbo, Antonella Lotti, Chiara Strozzi, Barbara Pistoresi, Chiara  Tasselli, Isabella Negri, Daniela Mecugni and Maria Cristina Gamberini
The "Innovative and Inclusive Academy" project: conceptual framework and lines of action
University and School: formal and non-formal education to support digital skills194  Angela Maria Sugliano, Giovanni Adorni, Giorgio Delzanno and Giovanna Guerrini
What model for distance learning for adult training? A case study at Mohammed V University -Rabat
Souhad Shlaka and Khalid Berrada
How to assess job satisfaction and self-efficacy in teachers' professional training with "best" questionnaire: a perspective article
Andreana Lavanga, Roberta Baldini and Piergiorgio Guarini
Special Track 10: Beyond borders: exploring immersive environments and
new didactic approaches in higher education
VR4Green: an Immersive and Interactive Virtual Reality Experience for Climate Change Education
VR4Green: an Immersive and Interactive Virtual Reality Experience for Climate
VR4Green: an Immersive and Interactive Virtual Reality Experience for Climate Change Education
VR4Green: an Immersive and Interactive Virtual Reality Experience for Climate Change Education
VR4Green: an Immersive and Interactive Virtual Reality Experience for Climate Change Education
VR4Green: an Immersive and Interactive Virtual Reality Experience for Climate Change Education
VR4Green: an Immersive and Interactive Virtual Reality Experience for Climate Change Education
VR4Green: an Immersive and Interactive Virtual Reality Experience for Climate Change Education

Assessment as learning. Bridging research and practice between schools and Universities
Special Track 11: Learning Technologies and Faculty Development in the digital framework
Digital teaching in faculty development programmes at University of Turin225  **Barbara Bruschi**
Technology-Enhanced Assessment and Feedback: from literature review and analysis of practices to the design of a MOOC to scaffold academic development processes228  Federica Picasso, Daniele Agostini, Paola Venuti and Anna Serbati
Academic staff training program for online teaching in higher education
Faculty development and digital technologies: a systematic review
A pre-post syllabus analysis to assess the impact of the TILD faculty development program
Monitoring Faculty Development: with data, beyond data

# **SPECIAL TRACK 7**

# "THE FUTURE OF LEARNING: EXPLORING THE INTERSECTION OF POSTHUMANISM, E-HEALTH TECHNOLOGIES AND ARTIFICIAL INTELLIGENCE IN EDUCATION INNOVATIONS"

# **ORGANIZERS:**

LOREDANA PERLA, UNIVERSITY OF BARI ALDO MORO, ITALY
BERARDINA NADJA DE CAROLIS, UNIVERSITY OF BARI ALDO MORO, ITALY
VIVIANA VINCI, MEDITERRANEA UNIVERSITY OF REGGIO CALABRIA, ITALY
STEFANIA MASSARO, UNIVERSITY OF BARI ALDO MORO, ITALY

# Facilitating feedback at university using AI-based techniques

Francesca Gratani<sup>1[0000-0003-2974-0101]</sup>, Lorenza Maria Capolla<sup>1[0009-0008-3338-1096]</sup>, Lorella Giannandrea<sup>1[0000-0002-1169-4795]</sup>, Laura Screpanti<sup>2[0000-0003-4765-8427]</sup> and David Scaradozzi<sup>2[0000-0001-9346-2113]</sup>

Department of Education, Cultural Heritage and Tourism, University of Macerata MC 62100, Italy

Department of Information Engineering, Università Politecnica delle Marche AN 60131, Italy f.gratani@unimc.it; l.capolla@unimc.it; lorella.giannandrea@unimc.it; l.screpanti@univpm.it; d.scaradozzi@univpm.it

#### 1 Introduction

Many recent studies highlighted the importance of feedback on the quality of learning [1; 2; 3]. It empowers students to take ownership of their learning, guides institutions in making informed decisions, ensures continuous improvement, fosters engagement and motivation, facilitates open communication, and enables personalized learning experiences [4]. However, despite its relevance, the use of feedback processes in everyday teaching often becomes unsustainable, due to the number of students and the timing of the courses. On the other hand, the expansion of ubiquitous learning in digital environments has led to an exponential growth of significant data for tracking learning. Although the use of these data can be beneficial, tools and technologies are needed for automated data collection and analysis [5].

In this direction, significant support can be provided by technologies incorporating Artificial Intelligence (AI), which include a wide collection of different technologies and algorithms [6]. Notably, Learning Analytics (LA) [7] and Educational Data Mining (EDM) [8] can be useful in developing a student-focused strategy [6; 9]. The systematic use of AI techniques and algorithms could enable new scenarios for educators, profiling and predicting learning outcomes and supporting the creation of sustainable patterns of assessment [10]. However, even though several studies aimed at integrating EDM and LA techniques in online learning environments [11], only few of them focused on applying them to real-world physical learning environments to support teachers in providing timely and quality feedback based on minimally invasive measurements [12; 13].

The present paper presents an approach aimed at addressing the feedback problem in real university classes, laying the groundwork for the development of an intelligent system that can inform and support the university teacher in delivering personalized feedback to a large group of students.

#### 2 Context

In the training of future teachers, the ability to develop a professional vision and analyze different teaching interactions, observed through videos, is considered a key competence of teacher professionalism [14; 15]. Whenever the student makes an analysis of a teaching interaction, it is important for the teacher to provide timely and effective feedback. This could be very complex when the number of students is large. During the academic course of "Didattica Generale" at the University of Macerata in Spring 2021, 220 students attending the first year of the Master's Degree course in Primary Education Sciences participated in the lectures and took six tests. Each test required students to watch and analyze a video (10-15 minutes) which was recorded in an Italian primary school showing teacher-student interactions. After watching each video, the students filled in a questionnaire administered via Google forms (five openended questions related to meaning, organization, and management of the teaching action).

#### 3 Methods

Students' understanding and learning were tested during the course at six different times thanks to the open-ended questions about the videos. This textual information was further processed by a team of researchers using a rubric, purposefully developed by the team. The team rated each indicator of the rubric by assigning a level on a rating scale from 1 to 5. The final numeric dataset was comprised of 220 cases, each of which included 13 numerical values related to the variables of the five dimensions of the rubric. The subsequent analysis was carried out using RStudio. Raw data were processed deleting incomplete or missing answers. Then, based on the evaluation provided by the team of researchers, the analysis aimed at discovering the main features and patterns in students' answers. Notably, the analysis employed the traditional methods of descriptive statistics (e.g. analysis of the distributions of the total scores), as well as correlation analysis and clustering techniques using the kmeans algorithm ('cluster' package [16]).

## 4 Preliminary results and conclusions

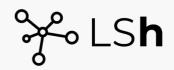
Preliminary results suggested that the use of students' answers to open-ended questions evaluated by means of rubrics can be an effective way to collect data from the process. The preliminary results showed the possibility of clustering students' behaviors. However, since the analysis is based on the researchers' assessment of a text, the results are not automated yet and may be influenced by the observers' bias. Since the ultimate goal is the development of an intelligent system to support teachers in delivering personalized feedback related to groups of students who show the same model of behavior, further developments will be needed including reducing the observer bias, exploring other descriptors of students' achievement and applying other machine learning techniques.

### References

- Carless, D.: Exploring learning-oriented assessment processes. Higher Education 69, 963-976 (2015).
- 2. Hattie, J., Clarke, S.: Visible learning: feedback. Routledge, London (2018).
- 3. Winstone, N., Carless, D.: Designing effective feedback processes in higher education: A learning-focused approach. London, Routledge (2019).
- Henderson, M., Ajjawi, R., Boud, D., Molloy, E. (Eds.): The Impact of Feedback in Higher Education: Improving assessment outcomes for learners. Springer Nature (2019).
- 5. Romero, C., Ventura, S.: Educational data mining and learning analytics: An updated survey. Wiley Interdisciplinary Reviews: Data Mining and Knowledge Discovery (2020).
- Guan, C., Mou, J., Jiang, Z.: Artificial intelligence innovation in education: a twenty-year data-driven historical analysis. International Journal of Innovation Studies 4(4), 134-147 (2020).
- 7. Krumm, A., Means, B., Bienkowski, M.: Learning analytics goes to school: A collaborative approach to improving education. Routledge (2018).
- 8. Fischer, C., Pardos, Z.A., Baker, R.S., Williams, J.J., Smyth, P., Yu, R., Slater, S., Baker, R., Warschauer, M.: Mining big data in education: Affordances and challenges. Review of Research in Education 44(1), 130–160 (2020).
- Aldowah, H., Al-Samarraie, H., Fauzy, W.M.: Educational data mining and learning analytics for 21st century higher education: A review and synthesis. Telematics and Informatics 37, 13-49 (2019).
- Mao, J., Ifenthaler, D., Fujimoto, T., Garavaglia, A., Rossi, P.G.: National policies and educational technology: A synopsis of trends and perspectives from five countries. TechTrends 63, 284-293 (2019).
- 11. Dogan, M.E., Goru Dogan, T., Bozkurt, A.: The use of artificial intelligence (AI) in online learning and distance education processes: A systematic review of empirical studies. Applied Sciences 13(5), 3056 (2023).
- 12. Scaradozzi, D., Cesaretti, L., Screpanti, L., Mangina, E.: Identification and Assessment of Educational Experiences: Utilizing Data Mining With Robotics. IEEE Robotics & Automation Magazine 28(4), 103-113 (2021).
- 13. Screpanti, L., Scaradozzi, D., Gulesin, R.N., Ciuccoli, N.: Control Engineering and Robotics since Primary School: an Infrastructure for creating the Digital Twin model of the Learning Class. IFAC-PapersOnLine 55(17), 267-272 (2022).
- 14. Santagata, R., Angelici, G.: Studying the impact of the lesson analysis framework on preservice teachers' abilities to reflect on videos of classroom teaching. Journal of Teacher Education 61(4), 339-349 (2010).
- Seidel, T., Stürmer, K.: Modeling and measuring the structure of professional vision in preservice teachers. American Educational Research Journal 51(4), 739-771 (2014).
- Kaufman, L., Rousseeuw, P.J.: Finding groups in data: an introduction to cluster analysis. John Wiley & Sons (2009).









5th International Conference on Higher Education Learning Methodologies and Technologies Online

Foggia, September 13th - 15th, 2023

